

Dollar Bank Push Button Banking Quick Reference Guide

1. Call **412-261-2404** in Pittsburgh
216-736-8899 in Cleveland
1-800-242-1630 toll-free
2. Enter your account number then press #.
3. Enter your PIN.

Follow these easy steps for quick navigation:

Account Balance

Press 1

Reorder Checks

Press 5

Information on Other Accounts

Press 4

Text Message Banking

Press 6

General Navigation

- Press 0 to speak to a representative¹
- Press 8 to return to the prior menu
- Press 9 to return to the main menu
- Press * to repeat the previous information

¹ Customer Service Representatives are available Monday through Friday from 8:00 AM to 8:00 PM and Saturday from 9:00 AM to 3:00 PM. Call directly at 1-800-242-1616.

Account Activity

- Last Five Transactions
- Account Activity Search

For Checking:

- Press 211
- Press 212

For Savings:

- Press 221
- Press 222

Payments and Transfers

- Current Day Payments/
Transfers
- Future Dated
Payments/Transfers
- Recurring Payments/
Transfers
- Review Pending Payments
- Review Pending Transfers

From Checking:

- Press 311
- Press 312
- Press 313
- Press 314
- Press 315

From Savings:

- Press 321
- Press 322
- Press 323
- Press 324
- Press 324

Text Message Banking Quick Reference Guide

Text **HELP** to **412-915-9458** to have the
Text Message Banking commands sent to your phone.